Refund/return policy > www.osmerp.com

REFUND & RETURN POLICY

Welcome to this CONSAM website. We at CONSAM CONNDIGN are highly concerned about clarity in refund/return of receipts, wherein our policy for same are outlined below:

- 1. We have state of the art credit note functionality available in our ERP/web site using which you can unsubscribe the subscription of our software/module anytime you wish.
- When you choose to unsubscribe, amount on prorated basis will be credited to your account (e.g. you have subscribed for a software/module, cost whereof is ₹. 1,200 per annum, and you have unsubscribed the said module after using it for 96 days, in this circumstance we shall provide you a credit note of ₹. 316).
- 3. After the amount is credited in your account, you will have two options which will be:
 - a. To use such amount for subscribing for another software/module, extend subscription.
 - b. Else, you can e-mail us using your registered e-mail address alongwith your bank account details containing bank account number, ISF Code, Branch when within seven days we shall refund/return your amount.

Contacting us: For refund/return, please contact us at conndign@consam.in, with the subject line, "RETURN/REFUND."

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